

Repair form



Sender's Details

Contact Name _____

Business Name _____

Address _____

Postcode _____

Phone number _____

Mobile number _____

Is it within the warranty?

Yes, a copy of invoice/receipt is enclosed

No, please phone me with a quote

What are you are sending us?

What appears to be the problem?

Notes for your Attention

Items for Repair

We only repair EasyCut Knives and EasyCut Transformers.

We do not repair cables, blades, stones etc. We also do not repair knives and transformers from other manufacturers.

Sanitary Conditions

Any knife that is received in an unsanitary state will be refused repair. Please wash all knives before you send them to us.

Warranty

EasyCut Knives and EasyCut Transformers when 'bought new' come with a one year back-to-base warranty for repair.

To use our service you must provide a copy of your receipt or invoice you were given when purchased the product from us or from one of our resellers. If you do not have a receipt please contact the company you purchased the product from and obtain one as we will not be able to carry out the repair.